

CASE STUDY

How Rogers Behavioral Health Used MDaudit to Build a Billing Compliance Program From Scratch and **Grow Audits by 66%** in Year Two

When Sharon Moehle was hired to build Rogers Behavioral Health's first-ever billing and coding audit department in 2021, she needed a platform that could support a five-person team from day one, without the extra manual reporting work she had dealt with at a previous job.



THE CUSTOMER PROFILE

Now in operation for more than 115 years, Rogers Behavioral Health is one of the country's largest private, not-for-profit mental health and addiction services providers, with locations in 10 states. Rogers treats adults, children, and adolescents with depression and other mood disorders, eating disorders, addiction, obsessive-compulsive and anxiety disorders, and posttraumatic stress disorder, regardless of their ability to pay.

3

INPATIENT HOSPITALS

21

OUTPATIENT CENTERS

24,280+

ADMISSIONS PER YEAR

2,772

EMPLOYEES

THE SOLUTION

Self-service ad hoc reporting, like billing trends and audit insights, replaced having to submit requests to IT or RCM just to pull data from the EHR. *"The greatest value that MDaudit brings is the ease of putting the audit data into a system and then getting reports out,"* says Sharon Moehle, Director of Billing and Coding Audits. *"We have the ability to run ad hoc reports like billing trends and audit insights. That is huge."*

- Built-in behavioral-health-specific resources, inpatient and outpatient E&M guidance, psych evaluation worksheets, and more, meant Moehle's team didn't have to build custom risk area worksheets from scratch
- Bell curve reports let the team benchmark providers against each other and against other behavioral health providers nationally
- When a payer's educational letter flagged one provider's billing as out of range, the team used MDaudit to identify every provider billing those codes and audit them proactively

THE RESULTS

- Audited and educated all providers within the first four months of the department's launch
- Increased audits by 66.04% from year one to year two, with a 235% increase in total charges audited
- Improved non-agree findings by 38%



66.04%

66.04% Increase in Audits
(Year 1 to Year 2)



235%

235% Increase in Total Charges Audited



38%

38% Improvement in Non-Agree Findings



4 Months

All Providers Audited and Educated
Within 4 Months of Launch

**Built Compliance Program
From Scratch**

It was a very handy timesaver to have those bell curve numbers within MDaudit. But it was also a great example of why it's important to have the confidence that the information we are sharing across the organization is comprehensive and accurate.

Sharon Moehle, Director of Billing and Coding Audits, Rogers Behavioral Health

READY TO SEE SIMILAR RESULTS?

Schedule a demo to discover how MDaudit can help your organization minimize risks and maximize revenues.

Visit mdaudit.com/demo or scan the QR code below.



About MDaudit

MDaudit is an award-winning AI-enhanced continuous risk monitoring platform and trusted revenue integrity partner to healthcare organizations nationwide. Working in the background, we deliver the insights you need to face the future with confidence. Learn more at www.mdaudit.com.

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