

A background image showing a hand pointing at a screen displaying various financial charts and data, including a line graph, a bar chart, and a table with columns for 'BUY', 'SELL', 'Order', and 'volume'.

CASE STUDY

How Prisma Health Used MDaudit to **Increase E&M Accuracy by 25%** in Just 6 Months

After merging Palmetto Health and Greenville Health System, Prisma Health's ambulatory compliance department found itself managing double the workload with less staff, still running on spreadsheets that made it impossible to proactively spot trends or problem areas. The team needed to move from manual, backward-looking audits to a fully automated, risk-based strategy.



THE CUSTOMER PROFILE

Prisma Health is the largest healthcare organization in South Carolina, with nearly 2,500 beds across 18 acute and specialty care hospitals and 300 outpatient sites, employing 29,500 team members across its clinically integrated inVio Health Network. Together with inVio, Prisma Health serves almost 1.5 million patients annually across a 21-county market area covering half of South Carolina.

5,100+

AFFILIATED PHYSICIANS

THE SOLUTION

Since implementing MDaudit, Farmer and her team continuously monitor key risk metrics and make data-based decisions on which providers to audit, replacing a system based on how long it had been since a provider was last reviewed.

- Custom metrics, like two new admission metrics built for new split/shared E&M service regulations, let the team quickly identify which departments to audit as rules change
- Real-time, audience-tailored reporting to the CFO, department chairs, and medical group executive leaders replaced spreadsheet reports that could only be pulled quarterly
- When Prisma was deciding whether to recruit a provider back to the health system, Farmer pulled the supporting financial numbers on the spot, something spreadsheets never allowed

THE RESULTS

- Audited 5,800 cases in the first 6 months, covering 243 providers and \$2.7M in charges
- Identified \$105K in compliance and revenue risk
- Increased E&M accuracy by 25% and reduced over-coding by 14%

112,200+

HOSPITAL DISCHARGES

8.2M

PHYSICIAN PRACTICE / OUTPATIENT VISITS



5,800

5,800 Cases Audited (6 Months)



243

243 Providers Audited



\$2.7M

\$2.7M in Charges Audited



\$105K

\$105K in Compliance and Revenue Risk Identified



25%

Increased E&M accuracy by 25%



14%

14% Reduction in Over-Coding

We've been able to take the information obtained from MDaudit back to clinical leaders within Prisma that show specifically where change is needed. As a result, we're starting to really see improvements and we're creating conversations about what may have been missed in the past.

When we were using spreadsheets, I wouldn't have been able to calculate that financial summary, especially not in just a moment's time. It's nice to be able to get that information quickly.

Tara Farmer, Ambulatory Compliance Officer, Prisma Health

READY TO SEE SIMILAR RESULTS?

Schedule a demo to discover how MDaudit can help your organization minimize risks and maximize revenues.

Visit mdaudit.com/demo or scan the QR code below.



About MDaudit

MDaudit is an award-winning AI-enhanced continuous risk monitoring platform and trusted revenue integrity partner to healthcare organizations nationwide. Working in the background, we deliver the insights you need to face the future with confidence. Learn more at www.mdaudit.com.

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