MDaudit



CASE STUDY

How a Pediatric Multi-Specialty Group Used MDaudit to **Identify Over $100K** in **Compliance Risk** Through Risk-Based Audits

With an extremely lean compliance team performing routine, division-by-division audits off spreadsheets, this pediatric multi-specialty group could barely keep up, let alone catch the providers and billing patterns that actually carried risk. The team needed to automate case selection so audits could go where the risk actually was.



THE CUSTOMER PROFILE

This medical group is a large pediatric multi-specialty organization, including pediatric specialists across many specialty areas who provide focused services for complex conditions. Its mission is to provide integrated, pioneering care to patients, optimize children's health, build interdisciplinary clinician teams, and train future generations.

THE SOLUTION

Since moving to MDaudit in 2012 and going live on MDaudit Enterprise in 2019, the organization has shifted from routine audits to risk-based auditing, using the platform's analytics to identify at-risk providers, new providers, and trends in modifier usage.

- Case selection is now fully automated based on risk factors the compliance team defines, replacing routine division-by-division sampling with targeted, risk-based audits
- Post-audit education is individualized by score: physicians with few issues get a quick email, while those with more get a one-on-one session and a follow-up audit automatically scheduled
- The new document management module cut audit package assembly from one to two hours down to nearly instant, since disagree findings now attach to a case automatically

THE RESULTS

- Audited more than 600 providers across more than 4,300 audits, with an average case accuracy rate just above 80%
- Identified more than $100,000 in compliance risk
- Corrected surgical misbilling, modifier 59 issues, and CPT prolonged-service underbilling, adding just under $15,000 in additional charges in 10 months

600+

600+ Providers Audited

4,300+

4,300+ Audits Conducted

80%

Just Above 80% Average Case Accuracy Rate

$100,000+

$100,000+ in Compliance Risk Identified

$15,000

Just Under $15,000 in Additional Charges Identified (10 Months)

> *We can definitely get to more physicians to provide individual education now, and the system automatically assigns the next audit period based on their score.*
>
> *Thanks to user recommendations, we have really seen MDaudit grow over the years. It is definitely not the same product as when we started, it keeps getting even better.*
>
> **Compliance Manager**

READY TO SEE SIMILAR RESULTS?

Schedule a demo to discover how MDaudit can help your organization minimize risks and maximize revenues.

Visit mdaudit.com/demo or scan the QR code below.

About MDaudit

MDaudit is an award-winning AI-enhanced continuous risk monitoring platform and trusted revenue integrity partner to healthcare organizations nationwide. Working in the background, we deliver the insights you need to face the future with confidence. Learn more at www.mdaudit.com.

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