

CASE STUDY

A close-up of a silver stethoscope resting on a dark surface. Overlaid on the image are various digital graphics: a large green and blue circular progress indicator, a bar chart with blue bars, a line graph with a blue line, and several hexagonal icons containing medical symbols like a heart, a person, a truck, a first aid kit, and a syringe. The background is a blurred image of a medical setting with warm lighting.

How DHR Health Used MDaudit to **Scale Monthly Audit Volume** by up to **900%** and Reach **99.9% Coding Accuracy**

Even as its Corporate Compliance Team grew from two to seven people, DHR Health's manual coding and DRG validation audits kept volume low on both the hospital and professional sides. The team needed to go electronic, and needed the data to bring physician-owned leadership along with them.



THE CUSTOMER PROFILE

DHR Health is located in Edinburg, Texas. It is a rapidly growing, for-profit, physician-owned health system with multiple locations across Texas's southern border, and is nationally recognized as a best-practice model minority-serving hospital.

120

CLINICS

70

SPECIALTIES

600

PROVIDERS

1M+

OUTPATIENT VISITS ANNUALLY

THE SOLUTION

MDaudit's billing and compliance platform automated DHR Health's retrospective and prospective auditing, replacing manual processes on both the hospital and professional sides and giving the compliance team the data it needed to win leadership buy-in and support provider education.

- Real-time regulatory updates meant analysts no longer had to research the latest guidelines themselves, so auditors always had current rules in hand
- Benchmark data let leadership compare DHR Health and its providers nationally against peers in the same specialty, building the case up through the VP of Compliance to the Board
- Reframing "provider education" as "resource and guidance," paired with tailored reporting, made providers more receptive and drove accuracy gains

THE RESULTS

- Increased monthly retrospective audits by 900% and prospective audits by 200%
- Expanded HB DRG audits from 100 to 800 encounters per month, with a special focus on high-dollar accounts
- Improved provider coding accuracy by 22%, reaching 99.9% coding accuracy overall
- Grew the share of physicians hitting the 95% accuracy target from 78% to nearly 100%



22%

22% Improvement in
Provider Accuracy



99.9%

99.9% Coding Accuracy



900%

900% Increase in Monthly
Retrospective Audits



200%

200% Increase in Monthly
Prospective Audits



800

700% Increase in HB DRG
Audits per Month



~100%

Close to 100% of Physicians
Meeting the 95% Accuracy
Target, Up from 78%

READY TO SEE SIMILAR RESULTS?

Schedule a demo to discover how MDaudit can help your organization minimize risks and maximize revenues.

Visit mdaudit.com/demo or scan the QR code below.



MDaudit's platform, and real-time, evidence-based data reports supplied us with evidence to present to our physicians and executive teams. This really brought an awareness across the hospital of the Corporate Compliance Team's efforts.

Claribel Alvarado, Compliance and Privacy Analyst, DHR Health

About MDaudit

MDaudit is an award-winning AI-enhanced continuous risk monitoring platform and trusted revenue integrity partner to healthcare organizations nationwide. Working in the background, we deliver the insights you need to face the future with confidence. Learn more at www.mdaudit.com.

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