

CASE STUDY

How CaroMont Health Used MDaudit to Improve Coding Accuracy from **73% to 88%** in Just **6 Months**

With only two people in its coding and compliance department, CaroMont Health was stuck manually transferring data between MDaudit and spreadsheets, a slow, duplicated process that limited visibility into compliance risk as the health system kept growing.



THE CUSTOMER PROFILE

CaroMont Health is a 115-year-old, nonprofit health system serving Gaston County and the surrounding regions of North Carolina. It is comprised of a 435-bed hospital in Gastonia with a Level III trauma center and a nationally accredited Cancer Center, a freestanding emergency department in Mount Holly, and a network of more than 50 physician offices, with a 66-bed hospital under construction in Belmont.

432

PATIENT BEDS

300

NEARLY 300 EMPLOYEES

50

PRIMARY CARE AND SPECIALTY
PHYSICIAN OFFICES

THE SOLUTION

By using more of MDaudit's built-in functionality instead of exporting to spreadsheets, CaroMont's coding and compliance team eliminated manual calculations and spreadsheet transpositions, cutting the time spent setting up audits and reducing the risk of errors.

- Automated audit setup and risk worksheets free the two-person team to spend time actually auditing instead of preparing to audit
- Built-in financial calculations replaced manual spreadsheet work, reducing errors
- Consistent, documented audit trails give the team confidence they can show any outside agency their coding meets standards

THE RESULTS

- Improved E&M accuracy from 73% to 88% in 6 months
- Cut the time spent setting up audits, previously about 95% of the team's time, freeing capacity for the audits themselves
- Gained visibility into risk management areas the team didn't know they needed to monitor



73%-88%

73%-88% E&M Accuracy Improvement
over 6 Months



95%

About 95% of Previous Audit Setup Time
Reclaimed for Actual Auditing



If any outside agency were to come in and question our providers' levels of service, I feel very confident that we could easily provide them the documentation necessary to show that our coding and documentation is consistently meeting their standards.

Marie Burcham, Manager of Coding and Compliance,
CaroMont Health

READY TO SEE SIMILAR RESULTS?

Schedule a demo to discover how MDaudit can help your organization minimize risks and maximize revenues.

Visit mdaudit.com/demo or scan the QR code below.



About MDaudit

MDaudit is an award-winning AI-enhanced continuous risk monitoring platform and trusted revenue integrity partner to healthcare organizations nationwide. Working in the background, we deliver the insights you need to face the future with confidence. Learn more at www.mdaudit.com.

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