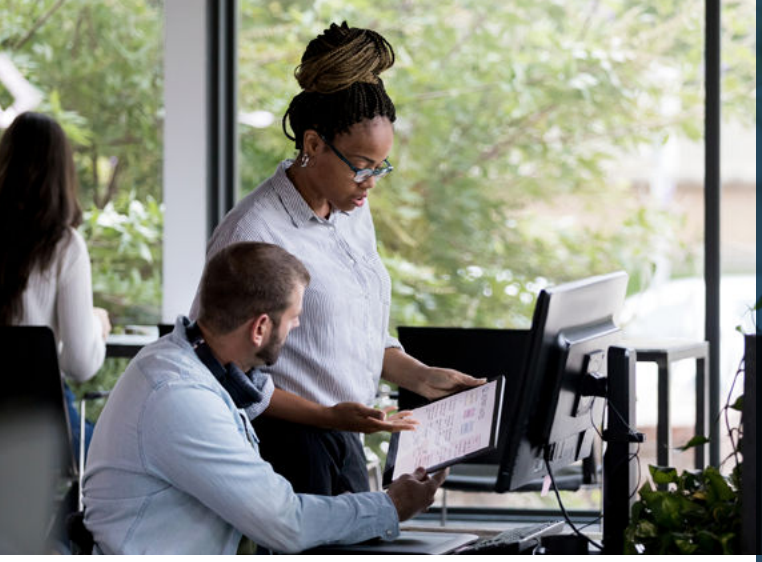
MDaudit



CASE STUDY

How Baptist Health Used MDaudit to **Streamline Compliance** and **Triple Audit Volume** in Just One Month

Baptist Health's compliance program was split across two teams using two different audit platforms, with no standardized way to assign outcomes, schedule follow-up audits, or report on risk. Chief Compliance Officer Toni Teumer needed a single platform to unify both teams and scale with the organization.



THE CUSTOMER PROFILE

Baptist Health is a faith-based, mission-driven system in Northeast Florida comprised of Baptist Medical Center Jacksonville, Baptist Medical Center Beaches, Baptist Medical Center Nassau, Baptist Medical Center South, and Wolfson Children's Hospital, the region's only children's hospital. All Baptist Health hospitals have achieved Magnet™ status for excellence in patient care. The health system also developed the region's first primary care network and includes an MD Anderson Cancer Center affiliate providing world-renowned cancer care.

5	1,326
HOSPITALS	BEDS
200+	**600**
PRIMARY CARE AND SPECIALTY PHYSICIAN PRACTICES	REGISTERED HOME HEALTH PATIENTS PER DAY

THE SOLUTION

In summer 2022, Teumer and her team completed an optimization project to bring auditing for all 500 primary care providers onto the MDaudit platform and merge the two audit teams, hitting a June 1 go-live ahead of Epic's fall integration. With a single scoring system and Professional Billing Audit Workflow, the department now runs one standardized audit workflow instead of two.

- A scoring system automates assigning audit outcomes and scheduling next audits, replacing manual tracking
- All audit-related documents live in a single, easy-to-access repository, even those generated outside the audit software
- Comparative data across the organization supports high-value reporting to physicians, compliance committees, and the executive team

3x	$2.38M	$1.13M
3x More Audits Completed in One Month After Go-Live	$2.38M Total Charges Audited in the Last 12 Months	$1.13M in Charges Triggered Provider Education

THE RESULTS

- Tripled the number of audits completed after go-live, from 20 in June to 63 in July
- Increased employee productivity and audit accuracy, with all follow-up audits now completed on schedule
- Earned compliance a seat at the executive leadership table through consistent, high-value reporting

> *We consider MDaudit to be an extension of our team. They've been more than available and understand our asks.*
>
> **Toni Teumer**, Chief Compliance Officer, Baptist Health

READY TO SEE SIMILAR RESULTS?

Schedule a demo to discover how MDaudit can help your organization minimize risks and maximize revenues.

Visit mdaudit.com/demo or scan the QR code below.

About MDaudit

MDaudit is an award-winning AI-enhanced continuous risk monitoring platform and trusted revenue integrity partner to healthcare organizations nationwide. Working in the background, we deliver the insights you need to face the future with confidence. Learn more at www.mdaudit.com.

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